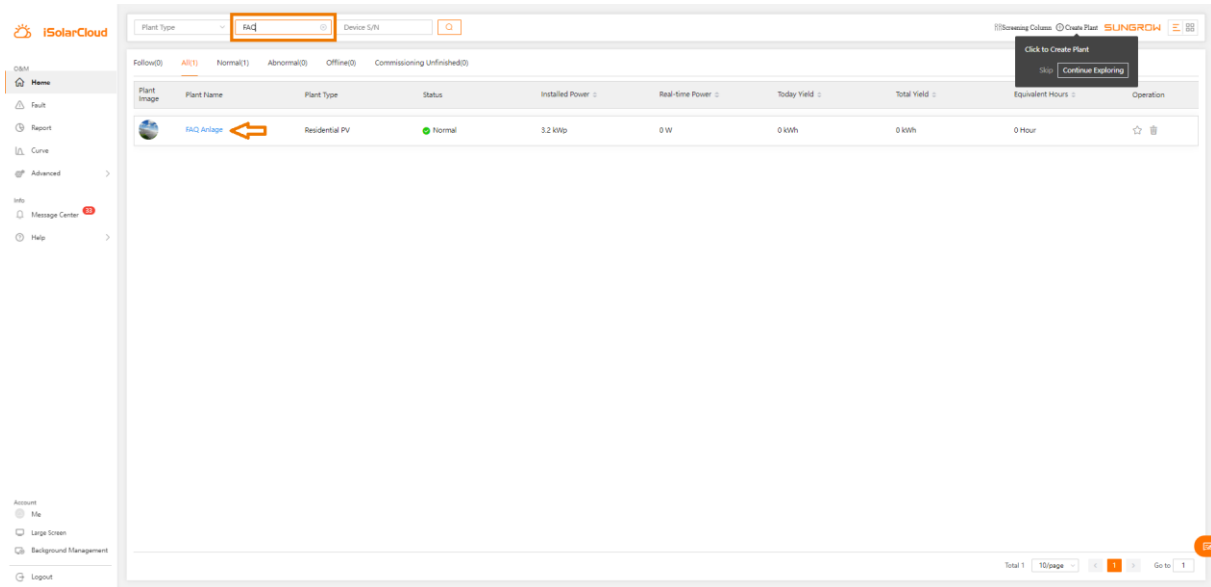


## iSolarCloud FAQ

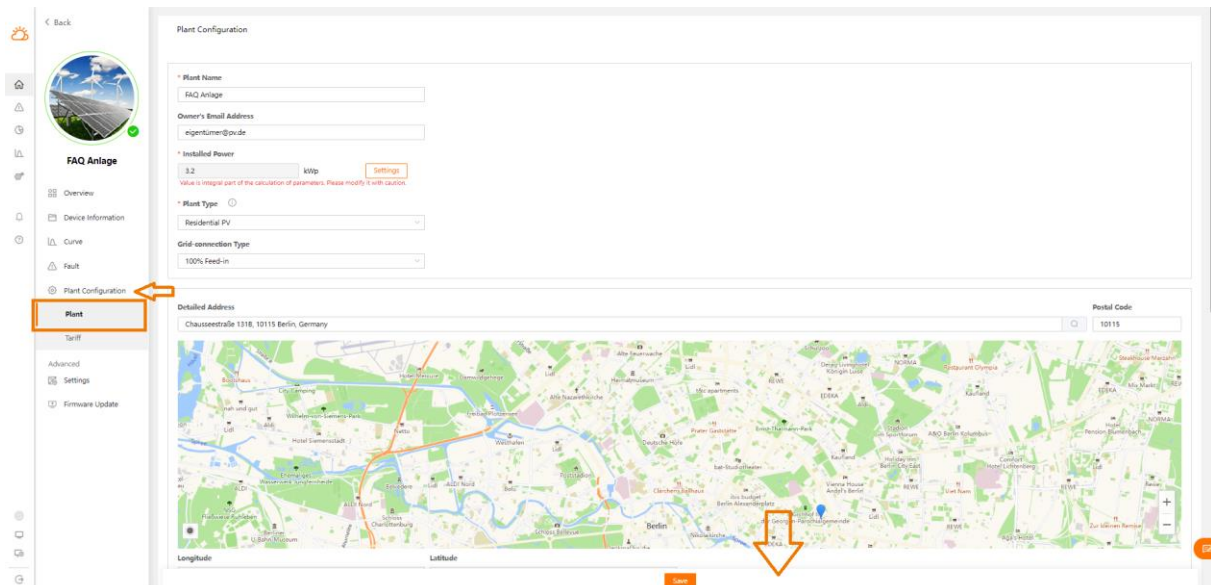
# How to add an additional user to a PV-plant

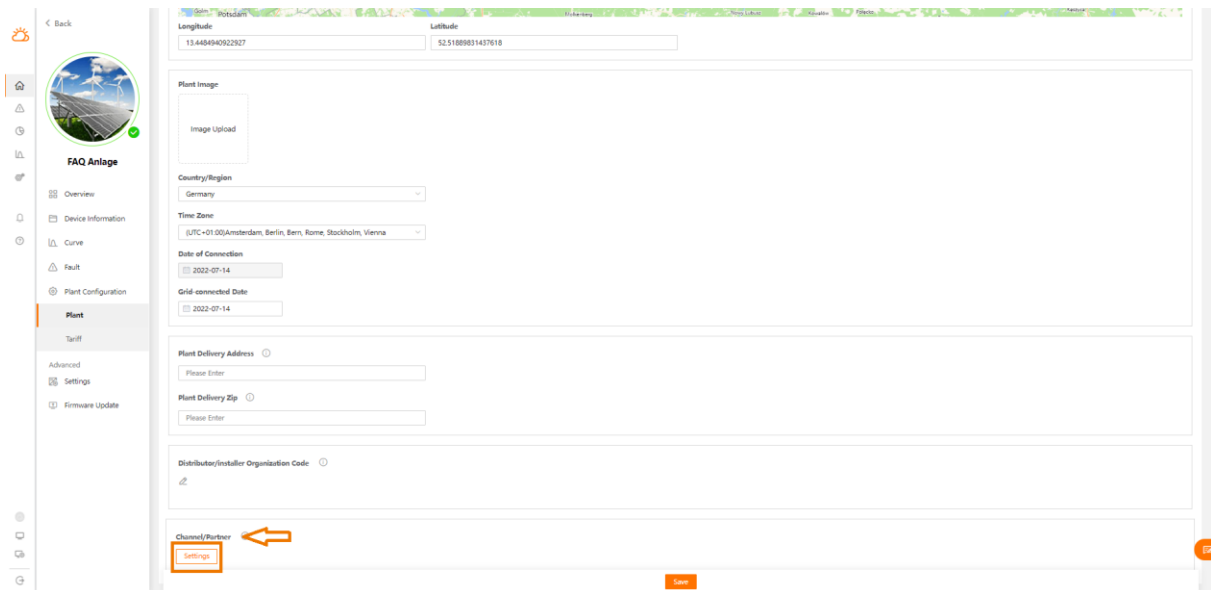
Applicable to: iSolarCloud

To add an additional user to your PV-plant, log-in on iSolarCloud and select the plant.

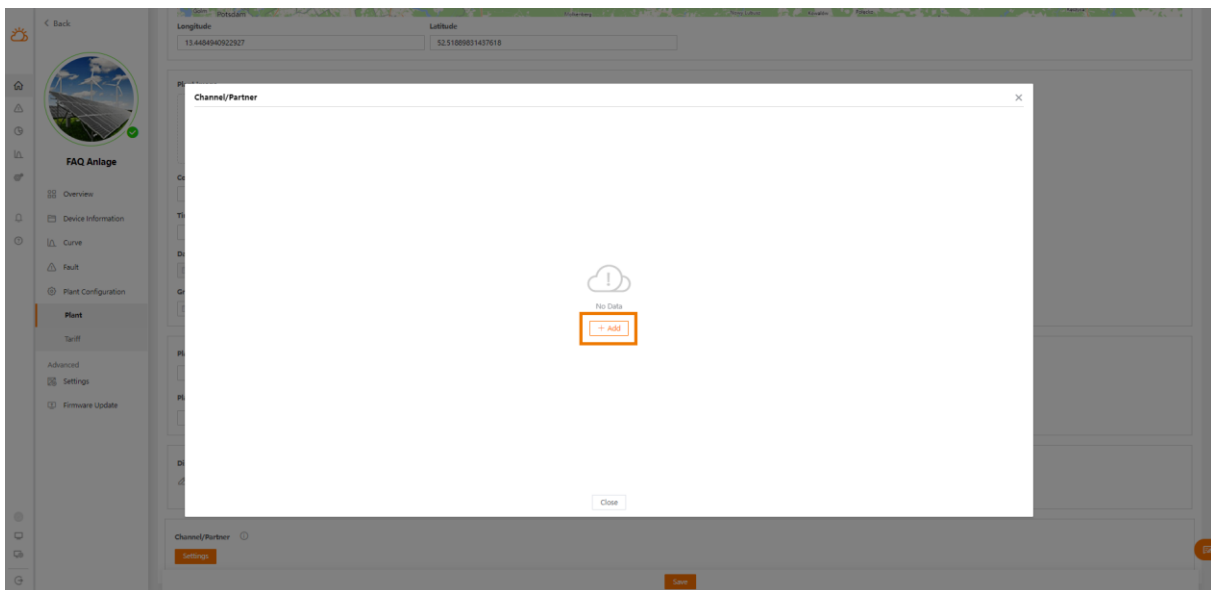


Go to **Plant Configuration** and select **Plant**, scroll down to Channel/Partner and select **Settings**.

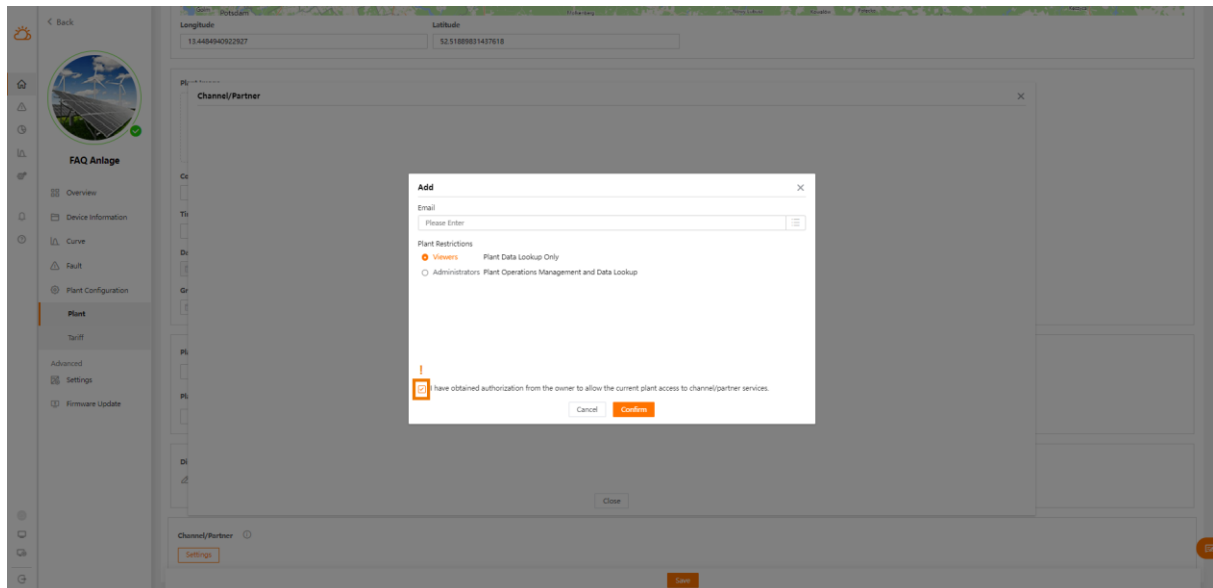




In the next window, click **+Add**.



Now you can **enter the e-mail address** of the new user and decide, if it is a **viewer** or **administrator**, make sure you have authorization of the plant owner to add a new user and **click the box** accordingly. **Confirm** and the new user will have access to this PV-plant.



Please be aware, that the new user must have an iSolarCloud account to be added as viewer or administrator. You can create a new account [here](#).

For further information, please download the user manual [here](#).



iSolarCloud App

This manual is intended for professional technicians who are responsible for installation, operation, maintenance and troubleshooting of inverters, and users who need to check inverter parameters. The inverter must only be installed by professional technicians.

The professional technician is required to meet the following requirements:

- Know electronic, electrical wiring and mechanical expertise, and be familiar with electrical and mechanical schematics.
- Have received professional training related to the installation, commissioning and troubleshooting of electrical equipment.
- Be able to quickly respond to hazards or emergencies that occur during installation, commissioning and troubleshooting.
- Be familiar with local standards and relevant safety regulations of electrical systems.
- Read this manual thoroughly and understand the safety instructions related to operations.