

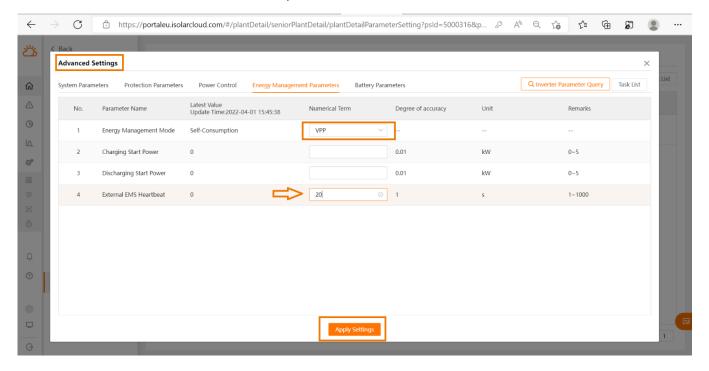
## 3-phase Hybrids-FAQ

## Description and settings of VPP mode of SHxxRT inverters

Applicable to: SHxxRT series

When VPP mode is enabled, the management mode of the hybrid inverter is dispatched by external devices.

How to set VPP mode: Customers can set it through iSolarCloud. A third party can see it through RS485 or WIFI. When VPP mode is enabled, fill in a time value in "External EMS Heartbeat". For example, in the following figure, "External EMS Heartbeat" is set to 20s, which means that the hybrid inverter reads the external dispatching instruction every 20s, and if there is no external dispatching instruction, the default "Self-Consumption" will be restored.



For further information, please download the user manual here.



This manual is intended for professional technicians who are responsible for installation, operation, maintenance and troubleshooting of inverters, and users who need to check inverter parameters. The inverter must only be installed by professional technicians.

The professional technician is required to meet the following requirements:

- Know electronic, electrical wiring and mechanical expertise, and be familiar with electrical and mechanical schematics.
- Have received professional training related to the installation, commissioning and troubleshooting of electrical equipment.
- Be able to quickly respond to hazards or emergencies that occur during installation, commissioning and troubleshooting.
- Be familiar with local standards and relevant safety regulations of electrical systems.
- Read this manual thoroughly and understand the safety instructions related to operations.